

# THANK YOU FOR SHOPPING AT LAPPONIA.COM!

We're confident you'll be pleased with your purchase and will enjoy your new jewelry. However, if you are not completely satisfied with your purchase or the size is not a perfect fit, you can exchange the products or return them for a full refund within 14 days of receiving your goods. Just fill in this form and enclose it with the return package.

## 1. I want to exchange / return the following items

| Product | Return                   | Exchange, new size is:   |
|---------|--------------------------|--------------------------|
|         | <input type="checkbox"/> | <input type="checkbox"/> |
|         | <input type="checkbox"/> | <input type="checkbox"/> |
|         | <input type="checkbox"/> | <input type="checkbox"/> |

## 2. My contact details

Name: \_\_\_\_\_

Street address: \_\_\_\_\_

Postal code, city, country: \_\_\_\_\_

Phone number: \_\_\_\_\_

Email: \_\_\_\_\_

## 3. Additional information / feedback

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Remember to pack the jewelry firmly using the original package to prevent damage during shipping.

If you need any assistance with the returns please contact our customer service:

Tel.: **+358 400 716 800**, email: **webshop@lapponia.com**.

Please use the following return address:

**Lapponia Jewelry / Webshop**  
**Strömbergintie 4**  
**00380 Helsinki**  
**FINLAND**

  
**LAPPONIA**  
JEWELRY